

HUMAN SERVICES PLAN FISCAL YEARS 2007 & 2008



City of Tucson
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ACKNOWLEDGMENTS:

The City of Tucson Community Services Department would like to recognize the contributions and efforts of the following parties:

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TABLE OF CONTENTS:

INTRODUCTIONPage 4
SECTION 1	BACKGROUND.....Page 5
SECTION 2	PLANNING PROCESS FY 2007 & 2008.....Page 8
SECTION 3	HUMAN SERVICES PLAN.....Page 13
SECTION 4	APPENDICES.....Page 21

INTRODUCTION

Human Service programs are essential to the growth and vitality of a community. The City of Tucson strongly believes that investing in the delivery of these services promotes a healthy and safer environment. This document articulates the City's strategies for this investment. Human Service programs are defined as targeted programs designed to meet a unique need that enhances the quality of life for program participants, who may otherwise not receive these services and benefits.

This document outlines the planning process used to determine the recommendations, as well as highlighting both past and present funding designations for projects that accomplish the City's stated goals. Included are the Human Services Planning Committee's recommendations, a five-year funding history by target populations and the plan's funding components. These components group Human Services into four categories: Crisis Assistance, Support Services, Youth/Childhood Development and Support and Individual Development. This strategic plan incorporates defined City initiatives, community stakeholder input and Mayor and Council adopted priorities for funding. The resulting document is a basis for the creation of a Request For Proposals (RFP) for services for the next two years.

In FY 2005, the City of Tucson invested approximately \$36 million in human services programs. Approximately \$32 million of these services were provided directly by the City through its Parks and Recreation programs, Public Defender services for low income residents, transportation services for elderly and persons with disabilities, and a variety of programs guided by the priorities of Youth/Families and the Elderly. The remaining \$3.8 million was distributed through grants to local agencies providing direct human services to the community.

This document addresses projected funding of **\$3,651,922** to be distributed to local agencies in each of the next two fiscal years.

SECTION 1: BACKGROUND

The table below shows the Human Services Allocation committee funding percentages by each service category for FY 2006.

<u>Crisis Assistance</u>	<u>FY 2006 Funds</u>	<u>FY 2006</u>
Domestic Violence/Sexual Assault Services	\$416,775	11%
Emergency Assistance and Shelter	\$757,673	20%
Crisis Assistance Total:	\$1,174,448	31%
<u>Support Services</u>		
Client Assessment/Case Management	\$200,810	5.3%
Counseling	\$200,810	5.3%
Health & Safety	\$113,397	3%
Independent Living/Elderly Housing	\$394,043	10.4%
Support Services Total:	\$909,060	24%
<u>Youth & Early Childhood Development/Support</u>		
Childcare/Early Childhood Development	\$378,887	10%
Delinquency Prevention & Intervention	\$151,554	4%
Parenting Education & Support	\$227,332	6%
Youth & Early Childhood Development/Support Total:	\$757,773	20%
<u>Individual Development</u>		
Community Involvement	\$132,611	3.5%
Education, Job Training and Placement	\$750,196	19.8%
Recreation & Enrichment	\$64,411	1.7%
Individual Development Total:	\$947,218	25%
GRAND TOTAL:	\$3,788,499	100%

The following chart contains a history of human services funding by category. Please note that FY 2005 categories have been reduced from 17 to 12. Funding categories in light print have been eliminated or merged with other categories. Changes to subcategory headings are shown in bold print.

Service Category	FY 2003	FY 2004	FY 2005	FY 2006
<i>CRISIS ASSISTANCE</i>				
Domestic Violence Services/ Sexual				
Assault Services	\$ 342,047.00	\$ 314,786.00	\$426,020.00	\$ 416,775.00
Emergency Assistance/ Shelter	\$ 245,665.00	\$ 245,665.00	\$774,582.00	\$ 757,673.00
Shelter and Support Services	\$ 777,980.00	\$ 767,964.00		
Substance Abuse Treatment	\$ 78,555.00	\$ 78,555.00		
Subtotal:	\$ 1,444,247.00	\$ 1,406,970.00	\$1,200,602.00	\$ 1,174,448.00
<i>SUPPORT SERVICES</i>				
Client Assessment/Case Management	\$ 283,154.00	\$ 271,539.00	\$230,264.00	\$200,810.00
Counseling/Mental Health	\$ 452,659.00	\$ 462,629.00	\$180,264.00	\$200,810.00
Health and Safety	\$ 117,833.00	\$ 117,833.00	\$115,912.00	\$113,397.00
Independent Living/ Elderly Housing	\$ 294,162.00	\$ 294,162.00	\$402,783.00	\$394,043.00
Legal Services/Assistance	\$ 117,154.00	\$ 117,154.00		
Subtotal:	\$ 1,264,962.00	\$ 1,263,317.00	\$929,223.00	\$909,060.00
<i>YOUTH & EARLY CHILDHOOD DEVELOPMENT & SUPPORT</i>				
Child Care/Early Childhood Development	\$ 257,270.00	\$ 257,270.00	\$415,791.00	\$378,887.00
Delinquency Prevention and Intervention	\$ 137,110.00	\$ 137,110.00	\$179,916.00	\$151,554.00
Out of School Time Care	\$ 157,110.00	\$ 157,110.00		
Parenting Education and Support	\$ 80,194.00	\$ 80,194.00	\$232,375.00	\$227,332.00
Subtotal:	\$ 631,684.00	\$ 631,684.00	\$828,082.00	\$757,773.00
<i>INDIVIDUAL DEVELOPMENT</i>				
Community Involvement	\$ 154,471.00	\$ 154,471.00	\$135,552.00	\$132,611.00
Education, Job Training				
& Placement /Academic Support	\$ 137,471.00	\$ 137,471.00	\$766,836.00	\$750,196.00
Job Training/Employment	\$ 743,840.00	\$ 743,840.00		
Recreation and Enrichment	\$ 121,129.00	\$ 145,129.00	\$65,840.00	\$64,411.00
Subtotal:	\$ 1,156,911.00	\$ 1,180,911.00	\$968,228.00	\$947,218.00
TOTALS:	\$ 4,497,804.00	\$ 4,482,882.00	\$3,926,135.00	\$3,788,499.00

Target Populations

Human services programs serve specific populations, including youth and families, the elderly, persons with disabilities, homeless individuals, and other individuals in need. The City has generally targeted its discretionary funds to notch groups including under-served or un-served populations that are not assured services or are not eligible for reduced-cost services.

The following chart illustrates how this funding has assisted these populations in the last four years.

FIVE YEAR FUNDING HISTORY BY POPULATION				
Target Populations	FY 2003	FY 2004	FY 2005	FY 2006
Programs for Youth & Families	\$2,954,165.00	\$3,013,852.00	\$ 2,407,519.00	\$2,355,276.00
Programs for the Elderly	\$ 420,081.00	\$ 400,881.00	\$ 567,557.00	\$ 555,241.00
Programs for Persons with Disabilities	\$ 513,412.00	\$ 541,557.00	\$ 437,608.00	\$ 428,112.00
Programs for the Homeless	\$1,202,266.00	\$1,175,983.00	\$ 1,104,582.00	\$1,080,613.00
Other Programs for Adults	\$ 446,700.00	\$ 465,818.00	\$ 389,174.00	\$ 380,729.00
Total:	\$5,536,624.00	\$5,598,091.00	\$ 4,906,440.00	\$4,799,971.00

Because some programs serve more than one population, these dollars do not add up to the total in human services funding for the applicable fiscal year.

SECTION 2: PLANNING PROCESS – FISCAL YEARS 2007 & 2008

The purpose of the Human Services Plan is to ensure that effective services are available to meet the needs of the community. The collaboration of local government, service delivery agencies, and residents is necessary to develop strategies to improve and enhance the quality of life for community residents. This document was prepared through a collaborative effort of the Human Services Planning Committee, and incorporates recommendations by community stakeholders and the priorities of the Mayor and Council on important City initiatives.

Planning Committee

A representative planning committee for the development of the Human Services Plan was assembled. Members included representatives from: Community Development Advisory Committee (CDAC), United Way of Tucson and Southern Arizona, Pima County Community Services, Community Partnership of Southern Arizona (CPSA), Pima Council on Aging (PCOA) and one City of Tucson staff member from Department of Neighborhood Resources.

This planning committee implemented the process outlined in this report and developed the recommendations and funding plan for fiscal years 2007 and 2008. The following are members of the Planning Committee:

Soledad Zuzuarregui, State of Arizona – Southern AZ Governor’s Office

Charles Casey, Pima County Community and Economic Development Department

Dan Duncan, United Way of Tucson and Southern Arizona

Cindy Johnson, Community Foundation for Southern Arizona

Andrea Ibanez, City of Tucson - Department of Neighborhood Resources

Debra Adams, Pima Council on Aging

Gene Berry, Community Development Advisory Committee

Oversight Committee

Planning Committee recommendations are reviewed by the Oversight Committee which forwards the plan to the City Manager for approval. The Oversight Committee members are:

Emily Nottingham, Director
Community Services

Liana Perez, Director
Equal Opportunity Office

Fred Gray, Director
Parks & Recreation Department

City Department Input

Throughout the summer months of 2005, Community Services staff met to review the previous 2-year Human Services Plan in relationship to the newly adopted Consolidated Plan, to determine what was successful and what changes were needed. Staff incorporated Mayor and Council's direction for more accountability, measurable outcomes, and links to important City initiatives and projects with high impact to the community. This resulted in following staff recommendations:

- Service categories be consolidated and clarified to remove redundancies
- Minimum award amount be increased to promote efficiencies
- Clarify the services that the City of Tucson is interested in supporting
- Better defined outcomes and expectations, providing greater accountability of social service providers
- Link Human Services to affordable housing when possible

City Initiatives

Staff recommends that the Plan include designated funding for three specific programs. These projects reflect community need, established priorities and meet the Basic Services Elements of the sub-categories of funding:

1. FAMILY SELF SUFFICIENCY PROGRAM from the Individual Development/ Education, Job Training and Placement category recommended funding of \$30,000.

This program assists low income Section 8 and Public Housing residents as they move from dependency on public assistance programs to independence. Provision of case management services, educational and job training opportunities, employment assistance and the use of an escrow savings account are program components designed to help participants to achieve goals. Federal funding pays for all staff costs, but no longer pays

for support such as the costs of tuition, childcare and transportation. Human services funds will allow this program to continue despite the cut in federal funding.

2. ELDERLY INDEPENDENCE from the Supportive Services/ Independent Living/Elderly Housing category recommended funding of \$46,000.

Services are to help the elderly remain in their homes, safe and secure, preventing premature and costly entry into assisted living. Community Home Repair Projects of Arizona (CHRP) has responded to home repairs requests, where calls are maintenance-related rather than housing rehabilitation. The designation of this funding, allocated through Pima Council on Aging (PCOA), will allow these crucial maintenance items to be addressed.

- OUTREACH FOR EARNED INCOME TAX CREDIT/ MORTGAGE CREDIT CERTIFICATE PROGRAM from the Supportive Services/ Independent Living category, recommended funding of \$15,000.

For several years, the City has provided funding to United Way to coordinate the community outreach for low-income families to encourage them to participate in the Low-Income Earned Income Tax Credit Program. This program provides the means for low-income families to retain more of their earnings and bring federal dollars into Tucson. The City has also provided funding to Business Finance Development Corporation (BDFC) to conduct outreach for the Mortgage Credit Certificate Program. This program affords low-moderate income households additional tax savings associated with homeownership, thereby bringing additional federal dollars to Tucson.

Community input

As part of obtaining community input on the development of this 2007 and 2008 Human Services Strategic Plan, staff from the City and Information and Referral Services put together an online survey (Appendix 1). The survey outlined the Human Services Categories from the prior two-year plan, and asked for the top funding priorities, gaps in our current service delivery system, and asked for greatest challenges our community faces within the next five years.

The survey results confirm that youth and elderly continue to be the priority populations. The identified gaps were lack of funds, inadequate transportation, lack of skilled labor and substance abuse. The greatest identified challenges ranged from the growth in elderly population to need for better transportation systems.

Planning committee recommendations

The Planning Committee considered input from community stakeholders, Mayor and Council Initiatives and their expertise in making the following modifications to the Strategic Plan.

- The minimum grant award is to be increased from \$25,000.00 to \$30,000.00. Committee members felt that this slight increase would assist agencies in reducing administrative costs while increasing accountability and outcomes.
- Reduce sub-categories from 12 to 8.
This is to be accomplished by eliminating the Health and Safety sub-category, acknowledging that Health and Safety are inherent to all sub-categories and combining the following subcategories:
 - Client Assessment/Case Management with Counseling,
 - Delinquency Prevention/Intervention and Recreation/Enrichment with Youth/Childhood Development and Support
 - Community Involvement was renamed as Volunteer Development.

The proposed sub-categories for FY 2007 and 2008 are as follows:

Crisis Assistance

Domestic Violence/Sexual Assault Services
Emergency Assistance and Shelter

Supportive Services

Client Assessment and Counseling
Independent Living/Elderly housing

Youth/Childhood Development and Support

Childcare and Early Childhood Development
Parenting Education and Support

Individual Development

Volunteer Development
Education, Job Training and Placement

Proposal review process

The priorities and FY 2007 funding levels will be stated in the Request for Proposals (RFP). The Human Services sub-committees review and rank the RFPs, forwarding recommendations to the Oversight Committee. The Oversight Committee will forward the recommendations to the City Manager for inclusion in the Annual Plan, to be brought

for consideration and adoption in May of 2006. Accordingly, the calendar of events for the next six months is as follows:

December 2005	Mayor & Council reviews Human Services Plan
January 2006	Request for Proposals (RFP) issued
February 2006	RFPs submitted by agencies
March 2006	Human Services committees rank RFPs
April 2006	Recommendations reviewed by Oversight Committee
May 2006	Mayor & Council approves funding allocations

SECTION 3: HUMAN SERVICES PLAN

Funding sources

City funding for agency-administered human service programs, to be included in the RFP in the estimated amount of \$3,560,922 comes from the following sources:

- The City's General Fund - \$2,475,427
A majority of human services funding comes from the City's General Fund.
- Community Development Block Grant (CDBG) - \$851,681
This program constitutes the largest annual federal entitlement the City receives. Federal guidelines limit funding for human services programs to 15% of the total award.
- Emergency Services Grant (ESG) - \$233,814
This federal program provides for the competitive allocation of funds to homeless prevention programs and emergency shelter services and operations.
- Housing Opportunities for Persons with AIDS (HOPWA) - \$401,000
The Southern Arizona AIDS Foundation (SAAF) receives this grant to provide services to persons with AIDS. *(not included in the RFP)*

In the event that funding differs from the above stated amounts, adjustments will be made proportionately.

Priorities for funding

- Youth /Families
- Elderly

The common theme among committee members, community stakeholders and staff, was that youth/families and elderly populations continue to be underserved. These will remain the funding priorities for the Human Services Plan.

In coordination with these priorities the committee established criteria for funding. The criteria will be used as tool for the ranking of proposals.

Criteria for funding

- Consistency with Mayor and Council Priorities
- Collaboration
- Prevention
- Performance Outcomes/Past Performance Review
- Cost Effectiveness of Project
- Linkage of Services to affordable housing

Plan components

Each service category has three components that must be addressed by agencies requesting funds. These components were designed to ensure that funded programs target specific community needs and produce required outcomes.

Basic Service Elements: Agencies must demonstrate one or more of the basic service elements to be eligible for funding.

Service Priorities: Service priorities identify special populations, or best practices in the category.

Proposed Outcomes: At least two (2) of the proposed outcomes will be placed into the awarded contract to measure the success of the project.

HUMAN SERVICE FUNDING PERCENTAGES

The Committee recommends the following allocation of funds

<u>Crisis Assistance</u>	<u>FY 07 & 08</u>
Domestic Violence/Sexual Assault Services	15%
Emergency Assistance and Shelter	20%
Crisis Assistance Total:	35%
<u>Support Services</u>	
Case Management and Counseling	6%
Independent Living/Elderly Housing	14%
Support Services Total:	20%
<u>Youth/Childhood Development and Support</u>	
Youth/Childcare/Early Childhood Development	19%
Parenting Education & Support	6%
Youth/Childhood Development and Support Total:	25%
<u>Individual Development</u>	
Volunteer Development	1%
Education, Job Training and Placement	19%
Individual Development Total:	20%
GRAND TOTAL:	100%

Changes in Funding Allocations

In response to changing needs and conditions the Plan contains some changes in emphasis from the 2005-2006 Plan as follows:

Crisis Assistance: The recent natural disasters of hurricanes Katrina and Rita resulted in a number of people needing shelter and emergency services, emphasizing the importance of crisis assistance. In addition the higher incident of reported violent acts highlighted the need for a strong violence prevention system. This translated into increased funding in the category of Crisis Assistance of 4%.

Supportive Services: In keeping with the growing portion of population that is aging, the plan proposes to increase funding for independent living services. These services are mainly targeted to seniors and people with disabilities, which is a priority for funding. While this represents an increase in a sub-category the Supportive Services category overall has been decreased by 4%.

Youth/Childhood Development and Support: Reflecting the Mayor and Council priority on youth services, the proposed dollar commitment for Youth/Childhood Development and Support programs has been increased by 5%.

Individual Development: The percentage of funds allocated to this category decreased by 5%. However, the Plan recommends that the City continue to support job-training programs at 19%, the same as last year.

Human Services Categories and Sub-categories

I. CRISIS ASSISTANCE

The City's goal is to encourage and help maintain a coordinated community response for individuals in crisis, to arrest the crisis, stabilize the client, and link the client to support services.

A: Domestic Violence/Sexual Assault Services

Programs that provide emergency services to survivors of domestic violence and/or sexual assault; provide shelter, medical and forensic services, change behaviors, stabilize the household, and promote self-sufficiency.

Basic Service Elements:

- Individuals in fear of their safety have a place to obtain help at any time of day or night, seven days a week
- Programs incorporate proactive education, outreach, and advocacy on the issues of domestic violence and sexual assault
- Support is available for all parties involved in domestic violence

Service Priorities:

- Provide shelter beds for survivors of domestic violence
- Prevention programs for single parent families and elderly individuals
- Programs include intervention and support designed to modify behavior

Proposed Outcomes:

- Program participant's self-sufficiency is increased
- Increase in participants moving from crisis to safe, stable, and affordable housing

B: Emergency Assistance and Shelter

Programs that provide emergency intervention and services to meet the basic needs of persons in crisis.

Basic Service Elements:

- Individuals are stabilized and directed to appropriate resources
- Shelters provide a safe and structured environment that ensures confidentiality, equality, and promotes dignity

Service Priorities:

- Programs ensure that shelter beds are available for the variety of needs and populations seeking shelter
- Program participants receive timely assistance, and their individual needs are prioritized and matched with services

Proposed Outcomes:

- An increased amount of temporary shelter placements, and/or food and clothing are readily available to program participants with emergent needs
- Increased number of program participants are linked with appropriate follow-up services
- Increased number of program participants are engaged in services that promote self-sufficiency

II. SUPPORT SERVICES

The City's goal is to promote a safe community; and to provide access to essential services for all residents, particularly vulnerable persons and persons with barriers to achieving independence.

A: Case Management and Counseling

Programs that help participants develop specific goals, identify and use a complementary network of services and resources to attain those goals including outpatient services to improve social, emotional and behavioral functioning.

Basic Service Elements:

- Individuals' needs are assessed, and immediate access is available to services such as food, clothing, transportation, housing, personal care, medical care, and safety
- Program participants can access a variety of services through a single point of entry
- Services are available on a sliding fee scale to persons who are experiencing social, behavioral and emotional problems that impede their ability to live safely, productively, and meet daily obligations
- The treatment/intervention modality offered by the program is based upon best practices for the targeted group, and there are opportunities for individual, peer, and family mentoring and support
- Intervention programs build on individual strengths and develop preventive coping mechanisms for the program participant

Service Priorities:

- Programs are designed to target and address the needs of young children, elderly, working poor, single parents, families and individuals who are seriously mentally ill, and other vulnerable populations
- Services are relevant to clients' needs and allow them to meet realistic goals
- Qualified staff are available to provide ongoing services at the appropriate level

Proposed Outcomes:

- Program participants demonstrate enhanced interpersonal skills
- Program participants utilize an ongoing support network to increase their functioning
- Program participants and/or families demonstrate increased functioning in their daily lives.
- Program participants and or families have demonstrated increased levels of self-sufficiency, stabilization, independence and security.

B: Independent Living/Elderly Housing

Programs that support persons with disabilities and elderly to preserve their independence, by increasing their awareness and knowledge regarding health and safety issues, and reducing the need for institutional care.

Basic Service Elements:

- Individuals are assisted in order to remain comfortably in their existing homes
- Individuals are assisted in safely performing activities of daily living to maintain independence and prevent isolation
- City of Tucson funds are available to fund referrals to health-related services

Service Priorities:

- Programs target and address the needs of non-AHCCS eligible notch groups, children and youth, elderly and/or disabled individuals, and medically uninsured individuals and families
- Services are easily accessible, and program eligibility, requirements for participation, and scope of service is understandable to the program participant

Proposed Outcomes:

- Increased independence is directly linked to program activities
- Program participants are able to remain safely and comfortably in their own homes
- Program participant's feelings of safety and security are increased

III. YOUTH/CHILDHOOD DEVELOPMENT AND SUPPORT

The City's goal is to promote opportunities that assist children and their families in making responsible and healthy decisions.

A: Youth/Childcare/Early Childhood Development

Licensed programs for infants and toddlers, pre-school-aged and school-aged children that provide affordable, high quality care in a safe and healthy environment. Children will be provided with programs that are developmentally appropriate to their needs.

Basic Service Elements:

- Programs are comprehensive and include the following elements: safe and secure environment, fee scales that are affordable, age appropriate language, reading and motor skill development, and school readiness
- Services are available during non-school hours and other non-traditional times
- A safe, secure and affordable learning and recreation environment is provided for school-age children, including those with special needs

Service Priorities:

- Programs focus on the needs of infants, toddlers, pre-schoolers and/or school-age children
- Programs are co-located or easily accessible from the school site

- Programs incorporate services for children with special needs, bi-lingual, physically or developmentally disabled

Proposed Outcomes:

- Children are achieving developmentally-appropriate skill levels as well as increased confidence and resiliency
- Programs assist children to work toward academic success, or overcome an identified barrier to academic achievement

B: Parenting Education and Support

Parent education classes and teen-parent programs that promote the healthy functioning of the family unit.

Basic Service Elements:

- Parents have broad access to information and training that enhance parenting skills and promote positive child development
- Programs encourage mentoring as a component to parenting

Service Priorities:

- Programs target teen parents
- Developmentally-appropriate parental guidance
- Programs target traditional and non-traditional families that are at risk

Proposed Outcomes:

- Parenting skills and confidence are established through the increased knowledge of developmentally appropriate practices and skills
- Child/parent bond is strengthened
- Parents utilize an on-going support system to improve family functioning

IV. INDIVIDUAL DEVELOPMENT

Programs that promote opportunities to build individual skills, and community assets that contribute to a skilled work force, academic achievement, recreational opportunities, cultural enrichment, healthy lifestyles, and socialization of residents.

A: Volunteer Development

Programs that provide leadership development, community involvement, and volunteer opportunities to enhance the community service network.

Basic Service Elements:

- Programs have meaningful opportunities for a variety of volunteer contributions
- Individuals who have received assistance in human service programs have opportunities to contribute back to the agencies and their program participants
- Volunteers are recruited, trained and placed to augment the capacity of human services, agencies, and programs

Service Priorities:

- Programs target elderly and youth

- Programs incorporate leadership development
- Programs include opportunities for people with special needs or barriers to participation, e.g., transportation or financial assistance

Proposed Outcomes:

- Agency cost effectiveness is increased through volunteerism
- Information and services are more readily available and accessible
- Volunteers' leadership skills are increased
- Volunteers report increased personal satisfaction and growth as a result of participation

B: Education, Job Training and Placement

Programs that promote academic success, technical skills and training, job preparedness, and career development by providing support and incentives.

Basic Service Elements:

- Programs provide structured activities with ongoing, stable, consistent academic and personal support
- Programs engage in workforce development
- Individuals have access to academic and job training programs that prepare them to reach and maintain their highest potential in the workforce
- Programs offer and/or link program participants with support services such as childcare and transportation
- Programs promote personal responsibility, provide life skills training, remove barriers, and lead to a GED and/or skill certification

Service Priorities:

- Programs target high-risk youth (12-23 years old)
- Programs are designed to meet the needs of teen parents, underemployed adults, and adults without GED or high school diploma
- Training or certification programs that increase employability

Proposed Outcomes:

- Basic educational skills and job readiness are increased
- Employment is secured and maintained
- Full-time, permanent employment is secured and maintained
- Program participant's hourly wage is increased

LIST OF APPENDICES:

- Appendix 1: Human Service Strategic Funding Plan – Online Survey
- Appendix 2: Client Eligibility DHUD Income Limits
- Appendix 3: FY 2005-2006 Funded Projects

Appendix 1

Human Service Strategic Funding Plan – Online Survey

Email:

The City of Tucson's Human Services Department needs your ideas. They are putting together their two-year strategic plan and requesting your input. Please click on the link below to answer 3 short questions. The link will be closed on August 14th. Please respond before then. If you have any difficulties with the link, please email or call

Leslie Ann Williams

This is a new service offered by Information & Referral Services—online surveys/electronic focus groups.

City of Tucson
Human Service Strategic Funding Plan

Online Survey

In preparation for developing the 2007 and 2008 Human Services Strategic Plan, City staff are requesting input from service providers and other community stakeholders. The Plan articulates the City's strategy for investing in human services programs. . Please take a few minutes to answer the 3 following questions and provide any comments you feel will help us create a comprehensive plan that will meet the needs of the community.

Your comments will be incorporated into the Plan, which will be available in December. Priorities stated in the Plan will be the basis for the 2007 Human Services Request for Proposals, available in January 2006. Your comments are valuable and greatly appreciated. Thank you for your assistance.

Human Services Categories from prior two year plan:

Crisis Assistance

- Domestic Violence/Sexual Assault Services
- Emergency Assistance and Shelter

Support Services

- Client Assessment and Case Management
- Counseling
- Independent Living/Elderly Housing

Childhood Development and Support

- Childcare/Early Childhood Development
- Parenting Education and Support

Individual Development

- Community Involvement
- Education, Job Training and Placement
- Recreation and Enrichment

- List your top three funding priorities, explain why you chose them:

- What gaps do you see in our current service delivery system?

- What are the greatest challenges our community will face in the next five years, as they relate to both funding and service delivery?

- Additional comments (Please address our prior year's human services categories if you think we should be adding, deleting, modifying any of them):

Survey Summary

The survey outlined the Human Services Categories from the prior two-year Plan, and asked for the top three funding priorities, gaps in our current service delivery system, greatest challenges our community faces within the next five years, and any comments. Information and Referral Services compiled the 75 entries received. Synopses of the responses are as follows:

- Overwhelmingly, within the three funding priorities, childcare, early childhood development and support received the most responses (40); education/job training/placement followed (28); emergency assistance, affordable housing, and domestic violence were among other priorities mentioned
- Gaps mentioned included lack of funding, substance abuse treatment, transportation, support services and skilled workforce
- Challenges range from funding availability to growing youth and elderly populations. Comments included a need for a Prevention category; modification of categories; greater emphasis on family; more low-cost daycare; parent education; elderly services; more coordination/collaboration; health care for uninsured and underinsured; more services for high risk teens; expansion of crisis assistance; economic education; and more funding overall.

Appendix 2
Client Eligibility DHUD Income Limits

CITY OF TUCSON
CLIENT ELIGIBILITY DHUD INCOME LIMITS
(EFFECTIVE JANUARY 28, 2004)

No. of Persons <u>In Household</u>	<u>30 % Median</u>	<u>50% Median</u>	<u>80% Median</u>
1	\$10,600.00	\$17,650.00	\$28,200.00
2	12,100.00	20,150.00	32,250.00
3	13,600.00	22,700.00	36,300.00
4	15,100.00	25,200.00	40,300.00
5	16,350.00	27,200.00	43,550.00
6	17,550.00	29,250.00	46,750.00
7	18,750.00	31,250.00	50,000.00
8	19,950.00	33,250.00	53,200.00

This table, of the most recent client eligibility income limits set by DHUD, is used when determining client eligibility for City of Tucson projects.

Appendix 3
FY 2005-2006 Funded Projects

Agency	Project Title	Amount
Domestic Violence/Sexual Assault Services		05-06
Brewster Center Domestic Violence Services, Inc.	Domestic Violence Advocacy Services	68481
Brewster Center Domestic Violence Services, Inc.	Domestic Violence Shelter Services	78264
Family Counseling Agency of Tucson, Inc.	Domestic Violence Services	39132
Southern Arizona Children's Advocacy Center (SACAC)	Clinical Services for Child Victims of Abuse	30347
Travelers Aid Society of Tucson, Inc.	Women in Transition Program	29349
Tucson Centers for Women and Children	Domestic Violence Services	117396
Wingspan	Wingspan Anti-Violence Project: Domestic Violence & Sexual Assault	29349
Southern Arizona Center Against Sexual Assault	Walk-In Crisis Services	24458
Total		416775

Emergency Assistance and Shelter		05-06
Administration of Resources and Choices	Elder Shelter Project	47545
Chicanos Por La Causa Tucson (CPLC)	Emergency Assistance/Financial Literacy	34241
Community Food Bank, Inc.	Food Assistance Program	33628
Community Food Bank, Inc.	Community-Based Food Procurement Project	33458
Information & Referral Services, Inc.	Winter Shelter Program	29349
New Beginnings for Women & Children	New Beginnings Shelter Program	48915
Open-Inn, Inc.	Crisis Assistance and Shelter	95873
Primavera Foundation, Inc.	Primavera's Emergency Services: Relief & Referral/Emergency Shelter	123255
Salvation Army, The	Emergency Motel Vouchers/Respite Care	42067
Salvation Army, The	Family Services Emergency Assistance Program	24458
TMM Family Services, Inc.	Community Closet & ReStore	24458
TMM Family Services, Inc.	Family Journey Transitional Housing	29070
Travelers Aid Society of Tucson, Inc.	Crisis Emergency Services	82301
Travelers Aid Society of Tucson, Inc.	Emergency Shelter Services	79706
Youth On Their Own	Special Needs	29349
Total		757673

Support Services	Client Assessment/Case Management	05-06
Child & Family Resources, Inc.	Choices for Families Collaboration	24716
Family Counseling Agency of Tucson, Inc.	Teens in Transition (TNT) Case Management & Housing	39132
Jewish Family & Children's Service	Home Services	24458
Open-Inn, Inc.	Transitional Apartment Living Program	49893
Travelers Aid Society of Tucson, Inc.	Transitional & Supportive Housing for Families	38154
Tucson Urban League, Inc.	Case Management	24458
Total		200810

Counseling		05-06
Arizona's Children Association DBA Las Familias	Sexual Abuse Counseling Services	24458
Catholic Social Service	Pregnancy Counseling	24458
Catholic Social Service	Counseling	24716
Community Outreach Program for the Deaf	Counseling	24458
Jewish Family & Children's Service of Southern Arizona, Inc.	Sliding Scale Counseling	24458
Our Town	Child and Youth Counseling Program	24458
Tucson Urban League, Inc.	Home Start Self-Sufficiency Training Program	24458
Tu Nidito Children and Family Services	Individual and Support Group Counseling for Seriously Ill and Grieving Children	29349
Total		200810

Appendix 3
FY 2005-2006 Funded Projects

Agency	Project Title	Amount
Health and Safety		05-06
El Pueblo Health Center, inc.	Preventive Health Care Services	49502
El Rio Santa Cruz Community Health Center	Entre Familia	63895
Total		113397
Independent Living/Elderly Housing		05-06
Direct Center for Independence, Inc.	Independent Living Services	24458
Handi-Dogs, Inc.	Service Dog Training Program Expansion and Development	24458
Information & Referral Services, Inc.	Lifeline	24458
Information & Referral Services	Senior Resource Network	24458
Administration of Resources and Choices	Reverse Mortgage Program	32284
Miracle Square, Inc.	Independent Living Support Services	29349
Pima Council on Aging	Family Caregiver Support Program	24458
Pima Council on Aging	Homecare Services for the Elderly	29349
Pima Council on Aging	Home Repair/ Adaption / Maintenance Program	24458
Pima Council on Aging	Nutrition Program for the Elderly	29349
St. Elizabeth of Hungary Clinic	Maintenance and Enhancement of City Sites: Mobile Podiatry Services	31093
Travelers Aid Society of Tucson	Housing for Homeless People with Disabilities	46958
Tucson Urban League, Inc.	Senior Lunch and Recreation Program	24458
Nosotros, Inc.	Pascua Senior Nutrition	24458
Total		394043
Youth Development		05-06
Child Care/Early Childhood Development		
Blake Foundation	My Summer Camp	34241
Child & Family Resources, Inc.	Happy Hours School Age Program	24458
Blake Foundation	Parent and Child Tuition Support (PACTS)	29349
Child & Family Resources, Inc.	TCAP Child Care	39132
La Frontera Center, Inc.	Pasos Adelante	24458
La Frontera Center, Inc.	Therapeutic Preschool	24458
The Tucson Scottish Rite Charitable Foundation, Inc.	Comprehensive Early Intervention Pgms. for Children w/Speech & Language Disorders	29349
The Tucson Scottish Rite Charitable Foundation, Inc.	Wings on Words Summer Day Camp for Preschool Children w/Speech & Language	24458
Nosotros, Inc.	El Rio Day Care	24458
Pio Decimo Center	Childcare and Early Childhood Development	36482
Tucson Centers for Women and Children	Angel Children's Center	24458
Tucson Nursery Schools & Child Care Centers, Inc.	Child Care Tuition Assistance	34241
Tucson Urban League, Inc.	Early Learning Childcare Services	29349
Total		378887
Delinquency Prevention & Intervention		05-06
Jewish Family & Children's Service of Southern Az., Inc.	Project Safe Place	24458
Pima Prevention Partnership	Teen Court Substance Use Intervention	24458
Pima YOUTH Partnership	Wake Up! Alcohol and Drug Education Prevention Program	24458
Wingspan	Eon- Growing up Proud and Strong	24458
Big Brothers Big Sisters of Tucson	One to One Youth Mentoring	24458
Boys & Girls Clubs of Tucson	Smart Moves	29267
Total		151554

Appendix 3
FY 2005-2006 Funded Projects

Agency	Project Title	Amount
Parenting		05-06
Beacon Group SW, Inc.	Parenting Program	24458
Community Outreach Program for the Deaf	Parenting Education and Support	27882
Jewish Family & Children's Service of Southern Az., Inc.	Teen Parent Mentor Program	24458
La Frontera Center, Inc.	Family Passages	24458
Our Town Family Center	Enrichment for Parents	24458
Parent Aid Child Abuse Prevention Center, Inc.	Parent Aid In Home Parent Support Program-Case Management	24458
The Parent Connection, (Az. 's Children Assoc.)	Parenting Education, Information and Support	24458
Pima Prevention Partnership	Pima County Parenting Coalition	28248
Teen Outreach Pregnancy Services	Teen Pregnancy and Parenting Education	24458
Total		227332
Community Involvement		05-06
Boys & Girls Clubs of Tucson	Character & Leadership Development Program	24458
Family Counseling Agency of Tucson, Inc.	Senior Companion Program	24458
Voices: Community Stories Past and Present, Inc.	World War II Tucson Intergenerational Project	24998
Pima Prevention Partnership	TCIS Partners in Service	29349
Southern Arizona AIDS Foundation	Volunteer Resources and HIV Education	29349
Total		132611
Education, Job Training & Placement		05-06
Tucson International Alliance of Refugee Communities, Inc.	Learning Center for Women and Children	32284
Direct CareGiver Association	Expanding DCGS's Model Program for Certified Nursing Assistants/Certified Caregivers	97830
Family Counseling Agency of Tucson, Inc.	Teens in Transition (TNT) Workforce Development	97830
Goodwill Industries of Southern Arizona, Inc.	Ready-To-Earn Teleservices Training	58038
Metropolitan Education Commission	Academy Without Walls (AWW)	37175
Primavera Foundation, Inc.	Employment Services & Community Cleanup Project	127179
So/AZ Plumbing Heating Cooling Contractors Association	Southern Arizona Plumbing Heating Cooling Apprenticeship Services	88047
Tucson Pima Arts Council	The ArtWORKS! Academy	92939
Tucson Youth Development, Inc.	Transition Counseling Program	39132
Voices: Community Stores Past and Present, Inc.	110 Degrees After-School Magazine Program	55285
Wingspan	Eon - A Step Up, Educational Enrichment for LGBT Youth	24458
Total		750196
Recreation & Enrichment		05-06
Boys & Girls Clubs of Tucson	Ultimate Journey	25132
Arts for All, Inc.	Arts for All, Inc. Recreation and Enrichment	39280
Total		64411
		05-06
Grand total		3788499